

# THE FUTURE OF CLEANING

HOW (OS1)<sup>®</sup> HELPS YOU  
COLLECT DATA AND GAIN  
CONTROL OF YOUR  
CUSTODIAL OPERATION



AN ENGINEERED, SCIENTIFIC, PROFESSIONAL CLEANING PROCESS

# IMAGINE . . .



. . . managing a cleaning department that runs like a great car. You get behind the wheel, turn on the ignition and it takes off. Sometimes you might need to plug it in or refill it with gas, but it runs smoothly, taking you where you need to go, when you need to go.

That's what happens when a cleaning organization deploys the **Operating System 1 (OS1)**. Every person on the team knows exactly where to go and what to do. Each process is measured—you know exactly how many full-time employees it takes to clean a particular space and the precise amount of chemical they should need to do it. Gone are routine cleanliness and supply issues. Injury rates drop because workers have the proper training, tools and equipment to do their jobs. In this system, consistency is the name of the game.





# UNDERSTANDING THE (OS1) SYSTEM

Used in custodial operations for more than 25 years, (OS1) is an engineered approach to cleaning. It uses lean management principles to clean for health first and appearance second. Through standardization, training and retraining, custodial teams evolve into multi-talented professionals, often at a cost that is equal to or less than traditional cleaning systems.

**In fact, one major university saved more than \$2.1 million a year when they switched to (OS1).**



With its focus on continuous improvement, (OS1) organizations have experienced the following:



## Fewer injuries

An (OS1) organization reduced its total annual cleaning worker lost workday accidents from 104 per 85 workers to zero.



## Improved cleanliness levels

Colleges and universities that have transitioned to (OS1) increase their APPA appearance levels to a 1 or a 2 while keeping their staffing level to 3-4 (25-33k sq ft. per custodian).



## Reduced supply costs

An (OS1) organization experienced a 26.4% cost reduction in cleaning chemicals, tools and supplies budget after implementing the System.



## Improved productivity

An (OS1) organization improved its average square footage per worker by 16 percent.



## More consistent workloads

(OS1) processes have been adopted by a federal government organization represented by the largest custodial union in the world.



## Asset Protection

(OS1) has more than doubled the life of capital assets such as flooring and finishes.

# PROFESSIONAL NETWORKING COMMUNITY

Many (OS1) users participate with The Simon Institute. The Simon Institute is a non-profit organization, comprised of industry stakeholders, who are dedicated to professionalizing the cleaning industry, through benchmarking best practices, growing educational resources and developing standards for the professional cleaning industry. Participants of the Simon Institute include custodial professionals from the nation's top consulting groups and manufacturing organizations, educational facilities, laboratories, contract cleaning operations and healthcare organizations. Each year, the Simon Institute meets during it's annual Symposium where they share best practices and benchmark data related to their custodial operations. The Simon Institute is an ANSI accredited standards developer.



## WHAT CAN (OS1) DO FOR YOU?

While cleaning products and technology have improved, many organizations still clean the same way custodians cleaned 80 years ago. Our goal is to change that, helping custodial operations evolve in a leaner and more data-driven framework.

### WITH (OS1) YOU'LL GAIN:

- ◆ A proven system for cleaning
- ◆ Critical data you need to make important decisions about your business
- ◆ A structured program for training, mentorship and career growth
- ◆ Ongoing audits to make sure your program stays on track
- ◆ A deeper understanding of the exact products, tools and labor needed to clean your organization
- ◆ Empowered team members who are able to develop effective solutions to issues
- ◆ Compliance with ISO 9001 Standards
- ◆ A system to achieve cleanliness standards
- ◆ Higher morale in your department



## FOR MORE INFORMATION

CALL  
801-263-0861

VISIT  
[www.managemen.com](http://www.managemen.com)

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